

## **Warranty Policy**

Tendercare undertakes to repair or replace free of charge, any parts or part found to be defective due to manufacturer within a period of 12 months from the date of delivery.

Tendercare Limited will not repair or replace free of charge any part or parts found to be defective due to abuse, misuse or lack of correct maintenance.

The warranty does not cover any damage caused by modifications undertaken by anyone other than Tendercare Ltd.

Equipment for warranty claims should be returned in a strong carton. There may be a charge for collection. Contact Tendercare Customer Service Department on 01903 726161.